Electronic Acknowledgement Receipt				
EFS ID:	4491670			
Application Number:	09944836			
International Application Number:				
Confirmation Number:	3316			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Anthony J. Hahn			
Filer Authorized By:				
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Receipt Date:	19-DEC-2008			
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1		09944836AppealBrief.pdf	170774	yes	38		
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	Multipart Description/PDF files in .zip description						
	Document Description		Start	End			
	Miscellaneous Incoming Letter		1	1			
	Appeal Brief Filed		2	38			
Warnings:							
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2	Fee Worksheet (PTO-06)	fee-info.pdf	29717	no	2		
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RD/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.